

www.umraohospitals.com

THE UMRAO INSTITUTE OF
MEDICAL SCIENCE & RESEARCH TRUST
Asmita Enclave Mira Road (Dist. Thane)
Maharashtra India - 401 107
T: +91 22 2855 5006 / 5311
E: info@umraohospitals.com

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MULTI-SPECIALTY, TERTIARY CARE HOSPITAL

WE
REVERE
LIFE

Life is sacred. Life is precious. Life is invaluable.

Where these serve as guiding beacons of thought, caring for others comes naturally.

At **The Umrao Institute of Medical Science & Research Trust (TUIMSAR)**, we are committed to channelize all our energies in the creation of a healthier society and to expand, ease access to quality healthcare for all, including the underserved sections of the population.



The Asmita Group

Umrao Hospitals is managed by **Asmita Group**, a corporate house with 25 years' history of excellence behind it. The Group, under the able stewardship of Saiyad Muzaffar Hussain, is currently operating in the **infrastructure**, **education** and **healthcare** sectors with a strong accent on social responsibility.

Infrastructure

The thriving **Mira Road**, in Thane, Mumbai, is an example of his vision of a self-contained township. It was his ambition and dedication that brought to Mira Road, the amenities of electricity & water supply, navigable roads, drainage, railway station, public transport services, cooking gas pipeline, markets and ration shops, and public service facilities including a municipal hospital, library, cremation and burial grounds, cemeteries, morgue and blood bank, educational institutes, a joggers park, skywalk and of course, Umrao Hospitals.

The Group is engaged in the creation of residential, corporate, entertainment and mixed use spaces including chains of supermarkets.



S. Nazar Hussain
Chairman, TUIMSAR



S. Muzaffar Hussain
Chairman, Umrao Hospitals

S. Muzaffar Hussain received the "Best Parliamentarian Award, 2009" from Her Excellency the President of India, **Smt. Pratibhatai Devisingh Patil** for his contribution to parliamentary practices and governance.

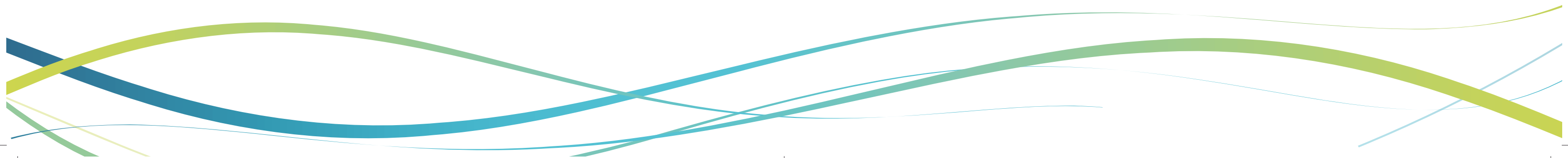
Education

NH English Academy - With a student strength of 4000+, it imparts value-based education to children from nursery to SSC. Fifty spacious classrooms, a well-stocked library, AV rooms, laboratories, computer labs, sprawling grounds make NH English Academy a haven of learning.

The NJ Urdu School - It is a vernacular institution imparting quality education to over 900 students.

The Asmita College of Architecture - Affiliated to the Mumbai University, approved by the Council of Architecture, New Delhi, approved by the Directorate of Technical Education, Maharashtra - it facilitates the imbibing of skill sets in design, technique, creativity and humanities.

The College of Nursing and Paramedical Studies - It aims at training students to meet not only Umrao Hospitals' internal demand but the growing worldwide demand for competent healthcare professionals.



The Hospital

Keen on balancing corporate stewardship with social responsibility, Mr. Muzaffar Hussain has brought Umrao Hospitals under the aegis of the TUIMSAR Trust. Established in Year 1990, the Trust is engaged in activities that foster the quality of life of the society, while Umrao Hospitals is focused on taking sustainable measures for improving overall healthcare standards through state-of-the-art tertiary care.



Vision

Committed to being an ethical multi-disciplinary, super-specialty hospital, delivering quality services at affordable cost.

Mission

To deliver comprehensive cure to the local and extended society with excellence and compassion through medical standards which are second to none.



From the desk of the CEO

"Life is too precious for anything to intervene and spoil the experience of living it to the fullest. Hence we, at Umrao Hospitals, 'revere life' as life is sacred to us.

The technological development in the field of healthcare has been phenomenal and parts of our country have also kept pace with it. The same cannot be said about care, we need to bring in a quantum leap in our level of caring. Like the developed world we in India also need comprehensive healthcare destinations and that too within reach of everyone.

We, at Umrao, not only want to put in the latest technology in practice, but also wish to embrace care with empathy as one of the highest expressions of healthcare for faster healing. We are guided by the philosophy of compassion, where we treat our patients like how we would like to be treated. We are committed to imbibe this culture and ensure that it is deep-rooted into the core working system of the Hospital.

Our doctors and dedicated staff work selflessly and collaboratively, to instinctively respond to the needs of the patients at various levels, build trust and confidence in them and achieve the goal of improving the health status of the community. Moreover, we consider it as our responsibility to offer highest standards of healthcare at affordable prices.

Umrao Hospitals is an ideal gift to the people we intend to serve, not just in India but also abroad. We are all set to offer an unparalleled spectrum of high-quality medical services to meet all the healthcare needs of our patients and thus bridge the gap they have been facing.

Umrao Hospitals is an earnest and dedicated attempt towards the creation of a healthier society. I welcome you to avail our services and experience the difference. It would be our pleasure to be of service to you at any time.

"Assuring best of services with a smile..."

- Dr. Rajendra Sharma
CEO, Umrao Hospitals



The People

At Umrao Hospitals, we seek to maintain the best pool of talent through a rigorous hire, train and retain strategy. Compassion and empathy will be instilled into the team's work culture at every level. We will also take steps to ensure the development of individuals along with that of the Hospital.

We benchmark against the best hospital practices to ensure that our patients, employees, stakeholders, associates and the neighborhoods receive maximum benefits. We are guided by strong ethical values, are a transparent organization and by adopting the best corporate governance practices, wish to play our role as a responsible corporate citizen.

Governing Council

To instill corporate governance within, the Hospital will be led by a Governing Council that will function in line with the vision, mission and quality policy of the Organization.

The Governing Council as an advisory committee will:

- Set the direction and shape the future of the Hospital
- Lead us towards high ethical and technical standards
- Help us keep abreast with the evolving best practices and mentor us for the same
- Keep us focused on environmental issues and hospital resources
- Guide us with its collective wisdom and expertise in various fields
- Review our progress so as to help us with course correction

Dr. Ahmed Hussain

A reputed Uro & General Surgeon, he has been certified by the American Board of Urology and is currently practicing as a Consultant Urological Surgeon at Martin Speciality Clinic, Martin, TN, USA.

Specialization areas include Urodynamics, Laser Surgery of Prostate, Uro Oncology, Cryo Surgery of Prostate and Uroprosthetics. He has put in 25 years of distinguished work as Chief of Urology, J.J. Pershing V.A. Medical Centre, Poplar Bluff, MO and Chief of Staff, Twin Rivers Regional Medical Centre, Kennett, MO.

Dr. S D Israni

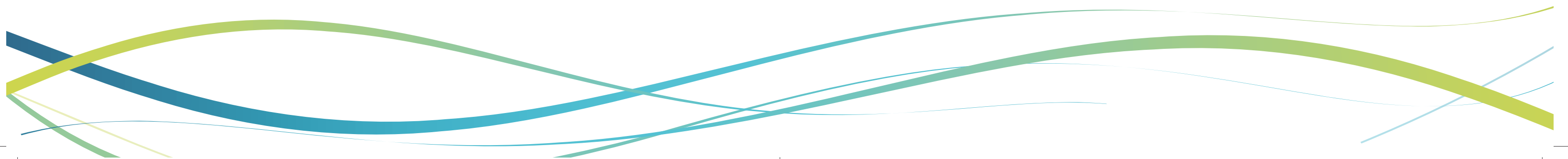
Expert in the field of Corporate Law and Business Advisory Services. He has served on SEBI's Committee on Disclosures, Central Council of the ICSI, Naresh Chandra Committee for simplification of Law related to Private Companies and SEBI's Committee on Buy-Back of Shares. He has authored six books and over 500 articles. He is presently on the Board of ICICI Trusteeship Services Ltd., Proline Group, Asian Heart Institute Charitable Trust etc.

Mr. Ashok Kacker, IRS (Retd.)

Formerly: Executive Director of SEBI & Commissioner of Income Tax
Presently: Advisor & Group President to IndiaBulls Group of Companies

Mr. Girish Kamath

Mr. Kamath worked with the Tata Group for over 15 years in the fields of Business Development and Human Resources and then moved to Right Management, a global HR consulting firm and went on to head their operations in Mumbai. He is currently working as an Associate Director with Price Waterhouse Coopers (PWC).



Prof. M Khalilullah

A renowned Cardiologist, started the Electrophysiological Studies and Catheter ablation of Cardiac arrhythmias way back from 1975 onwards. Pioneered and established the techniques of Interventional Cardiology first time in the country from 1985 onwards. Honorary Physician to the Former President of India and past President of Cardiological Society of India. Recipient of Padma Shree, Padma Bhushan and Dr. B.C. Roy National Award, for his services in Cardiology.

Mr. D T Khilnani

Expert on matters related to foreign exchange, Mr. Khilnani has authored several books on this subject. He has worked with Reserve Bank for 33 years in different departments.

He is visiting faculty for many institutions such as Bombay Stock Exchange Training Institute, Institute of Company Secretaries etc. He is actively involved in social work and is Hon. Secretary General of Sahiti Panchayat Mumbai.

Mr. Nawshir Dara Khurody

After graduating with a degree in Economics from Trinity College - Cambridge University, Mr. Khurody joined the Tata Administrative Service (TAS) of the Tata Group. What followed were extremely proficient tenures until his retirement from being the Managing Director of Voltas. During the tenure with Tata tea; engineering and pharmaceuticals have been areas of prime focus.

Dr. Utpal Kumar Mukhopadhyay

After retirement, from Indian Administrative Services, Dr. Mukhopadhyay served as the CEO of Tata Housing Company Limited. The areas of special interest include Economics, Development Policies and Entrepreneurship Development. He has worked for the World Bank on issues pertaining to Environment, Energy and Poverty Alleviation.

Prof. D S Saksena

Dr. Saksena is a pioneering Heart Surgeon who is responsible for establishing Cardiac Surgery at Bombay Hospital, St. George Hospital and Super Specialty Hospital at Nagpur. He is a Special Consultant to the Govt. of Mauritius and established Cardiac Surgery at SSRN Hospital, Mauritius. He has been conferred with the highest National award of Mauritius - Commander of the Order of the Star and Key of the Indian Ocean by the President of Mauritius and also a Honorary Rank of 'Surgeon Commodore' in the Armed Forces Medical Services by the President of India.

Mr. Vinod Topa

Brings to TUIMSAR four decades of experience with Pharma industry in the fields of Marketing, Human Resource Development, Manufacturing, Research & Development and Corporate Management. He served as the Vice-President at Merind Ltd. (formerly Merck Sharp & Dohme of India Ltd.), Senior Vice-President at Lupin Ltd., Director at Abbott Laboratories and then Executive Director and CEO of Sidmak Laboratories.

Mr. Darius E Udwardia

A Solicitor & Advocate of the Mumbai High Court and a Solicitor of the Supreme Court of England, he is also a Founder Partner of Udwardia & Udeshi. He currently is on the Board of Directors of several leading corporates.

Mr. Dilip Vengsarkar

One of the best batsmen of his times and former captain of the Indian Cricket Team. He was the Chairman of the Selection Board for the Indian Cricket Team. He has been bestowed with Arjuna Award and Padma Shri. He is presently heading the Corporate Affairs of Tata Power.



The Facilities

Umrao Hospitals is where technology, infrastructure and processes meet patient-centricity to provide 360-degree healthcare.

Highlights

- 330 hospital beds with comprehensive services
- 9 well-equipped, ultramodern operation theaters with laminar air flow system to achieve zero bacterial count
- Digital documentation of patient records for anytime, anywhere access
- Adherence to international standards
- Latest diagnostic support system
- ICU beds - 33% of entire hospital capacity
- Fully equipped 'ICU on Wheels' on call 24x7
- State-of-the-art Critical Care department
- Hi-end Flat panel Cath lab, 64 Slice CT Scan, 1.5 Tesla MRI
- Dialysis with CRRT
- High-frequency X-Rays
- Consultancy, Diagnostics & Therapy
- Round-the-clock availability of doctors
- Real-time Waveform Monitoring of treatment by specialists through their laptops, even when they are away from the Hospital



The Specialties

Umrao Hospitals has been envisioned as a healthcare destination where patients receive care in a truly restorative environment. We deliver hi-end clinical care across major medical specialties through comprehensive solutions including consultancy, diagnostics and therapy.

We strive to integrate the power of the human touch with the promise of technology to deliver excellence in patient care. Our understanding of our patients' desire for hi-quality facilities, effective treatments and personal care leads us to go the extra mile to preserve health, rekindle hope and ensure happiness. Every member of Umrao Hospitals, especially the paramedical staff, is trained to understand the emotional needs of the patient and his/her family and adopt a compassionate approach to healthcare.

Focus Specialties

- Trauma care & Emergency services
- Interventional Cardiology and Cardiac surgery
- Bone & Joint care
- Brain and Spine
- Kidney diseases and Endourology
- Comprehensive Cancer Center - In the pipeline is an Advanced Integrated Oncology Center with Linear Accelerator (LINAC) for providing holistic treatment to cancer patients

Trauma Care & Emergency Services

- Advanced facility for round-the-clock treatment of critically ill and polytrauma patients in an integrated manner by a team of specialists

Ambulance Services

- Manned by ACLS, BCLS & ATLS trained paramedics
- On call 24x7
- Equipped with all essential life support equipment such as portable ventilators, defibrillators, monitors, suction, oxygen etc.

Intensive Care

- Skilled medical team, well-trained nursing & paramedical staff
- 70 beds with nurse: patient ratio of 1:1
- Central monitoring system with vital signs viewer on PC / Laptop
- Equipped with infusion pumps, central medical gases, haemo-dialysis etc.
- Bedside facility of Endoscopy, Bronchoscopy, Imaging, Ultrasound, ECHO & Color Doppler
- ICCU, MICU, SICU, PICU, NICU and Neuromedical & Surgical ICUs

Heart Center

- Best-in-class Cardiac OT for beating heart and other bypass surgeries
- Top-of-the-line flat panel, digital Cath Lab
- Intensive Coronary Care Unit
- Round-the-clock in-house availability of Senior Cardiologist to facilitate primary Angioplasty

Orthopaedics and Joint Replacement

- Equipped to treat all types of musculo-skeletal problems
- Expertise in catering to the specialized field of Sports Injuries
- Specialized facility for knee, hip and ankle replacement surgeries

Gastroenterology

- Advanced treatments in disorders of the liver, biliary tree, pancreas and other GI diseases by diagnostic and therapeutic upper and lower GI endoscopy and ERCP, sclerotherapy, banding, stenting, polypectomy etc.

Neurosciences

- Ultramodern facility for entire range of neurological diseases, backed by comprehensive neuro-diagnostic and imaging facilities
- The advanced neuro-trauma center will render 24x7 treatment with the use of Digital Subtraction Angiography (DSA), Microsurgical techniques and Stereotactic neurosurgery to treat brain and spine disorders
- Dedicated tPA unit for acute Cerebro-Vascular disorders

Nephrology & Urology

- Diagnostic & therapeutic management of acute and chronic kidney problems
- Follow-up care for transplant patients
- Standalone dialysis unit with ultramodern dialysis machines
- Possibly the first center in Mumbai to provide night dialysis facility
- Extended dialysis, CRRT, endoscopy and minimally invasive urological procedures



Lab & Diagnostic Services

- 24-hour laboratory services
- Multi-slice Spiral CT Scan with Laser Camera and Auto processor
- Mammography
- Echo
- Treadmill
- ECG
- Digital X-Ray
- Ultrasound
- Chemotherapy
- Color Doppler

In addition, the Hospital is being equipped with the following:

- EEG & EMG studies
- Renal Dialysis
- Endoscopy
- Electro-Physiology Studies
- LDR

Other Services

- Anesthesiology
- Dentistry
- Dermatology
- ENT
- Endocrinology
- Facio-maxillary Surgery
- General Surgery
- Hematology
- Neonatology
- Obstetrics & Gynecology
- Ophthalmology
- Pediatrics
- Plastic Surgery
- Psychiatry
- Radiology
- Respiratory Medicine
- Rheumatology

Pharmacy

A 24-hour Pharmacy, stocking the latest drugs, will cater to the need of the community. A unique feature of the Pharmacy is the free home delivery service within a specified radius.

Corporate Health Services

Umrao Hospitals has tailored a broad-ranging service spectrum to cater to the healthcare needs of corporate executives. Designed to maximize efficiency and access to medical excellence, this unique service provides personalized emergency and routine medical care to members. Our Corporate Health Service matrix emphasizes the importance of regular health screenings as a first-line strategy in disease prevention.

- Customized executive health checks (Preventive medicine)
- Health awareness talks and health check camps
- Prompt ambulance pick-up in emergencies



Support Facilities

Apart from ensuring a therapeutic, aesthetic and secure environment for patients, Umrao Hospitals is keen on providing a supportive team environment for employees and staff across all levels. The Hospital has created functional, sustainable and welcoming infrastructure by way of:

Lord Plaza - Housing a nurses' hostel and a doctors' hostel, adjacent to the main Hospital.

Asmita Club - Beautifully landscaped with a large swimming pool, a well-equipped gymnasium, a health club featuring steam & sauna facilities and a restaurant.

Premium Housing - A residential facility for doctors and administrative staff, it is equipped with all modern-day amenities.

Serviced Apartments for outstation patients - The proposed serviced apartments near the main hospital building will provide ultramodern accommodation for visitors.



Helicopter Services - A large number of emergency cases need air-lifting for timely medical attention. Umrao Hospitals has a helipad to help take off in this direction of providing life-saving service 24x7.

Telemedicine Link - Spurred by the aim to extend care to patients in remote areas in Maharashtra, MP, Gujarat and Goa, the Hospital has put in place a hi-speed telemedicine link facility that will be integrated with the ongoing operations of the Hospital.

Parking - A basement parking facility will be provided for the convenience of the consultants and staff of the Hospital.

Socially Responsible

Being responsible and responsive to the society is ingrained into the corporate culture of the Asmita Group. The Sultan Khan Education Trust, founded by S. Nazar Hussain, caters to the free education of a large number of students. All the educational institutions of the Group are under the aegis of this Trust. TUIMSAR, dedicated to the memory of S. Nazar Hussain's mother, foots the medical expenses of innumerable patients every year.

As a responsible leader, S. Muzaffar Hussain is continuously engaged in the promotional and welfare activities of Mira-Bhayandar, Thane District and its neighborhood. He has been instrumental in mobilizing funds for the construction of irrigation dams, community centers, public toilets, walling and maintaining of the cemetery and construction of roads in interior Maharashtra.

Closer home, he is behind the 50-bed Municipal Hospital in Mira Road, a ground plus 2 floors' establishment featuring a library, blood bank and morgue. In the offing is an ambitious plan to provide free annual medical insurance coverage to 10,000 people in Mira-Bhayandar, thereby providing cashless access. To him goes the credit of facilitating the establishment of a mandir, a church, a mosque, madrasas, orphanages and burial grounds serving all sects of the society.



The Future

At Umrao Hospitals, we are geared to harness latest technologies and procedures to safeguard and promote the health of our patients. Continuous knowledge updation, a best-in-class hospital environment furnished with cutting-edge technology and globally accepted treatment protocols & systems, redefined models of healthcare delivery and technological innovation...will enable us to offer patient-centric care that covers a broad range of areas such as:



- Medical Tourism
- IVF & Stem Cell Therapy
- Organ Transplant Program
- College of Nursing and Paramedics
- Accreditation Programs - NABH, NABL, JCI & ISO 9001
- E-medical Records
- Affiliation Programs with leading overseas hospitals & institutes for upgradation of healthcare delivery services
- Tie-up with leading medical R&D centers
- A 120-bed state-of-the-art comprehensive Oncology Center
- Tertiary care hospitals between Mumbai and Delhi - covering the entire stretch of the proposed industrial corridor - which would in turn be supplemented by 2 - 3 smaller, secondary care hospitals that will feed the Center on the Hub & Spoke model